Warren County		Zo
ne A / Zone B		83 L
EBPD	83 LEBPD	83LE
BLC2	xLEBANON	83 L
EBFD	xPURSUIT 6	83 T
B PS	xPURSUIT 3	83PD
HAIL	xSO 83	83PD
AC2	83 NIMS	83IN
AC3	JAIL	83LE
AC4	83 TAC17	83 F
AC5	83 TAC18	

KNOW the 83 NIMS Talkgroup

National **I**ncident **M**anagement **S**ystem

Every Warren County radio has the 83 NIMS talkgroup, public safety and non-public safety. Typically located in Zone B, NIMS is "for the big one!" And with tornado season among us, it's timely to remind the users of our 2600+ radio fleet why they have NIMS. 83 NIMS is the bridge between on-scene Incident Command and the Emergency Operations Center (EOC). If a large-scale emergency occurs, anyone with a radio can turn to 83 NIMS to hear/monitor the latest information. City and Township officials could be directed to a talkgroup for their region. The various operative teams (fire, law enforcement, triage, public information, road crews, hazmat, transportation, logistics, etc) could listen to 83 NIMS for pertinent information then coordinate on their team's talkgroup or channel.

NIMS is the first-ever standardized approach to incident management and response. Developed by the Department of Homeland Security and released in March 2004, it establishes a uniform set of processes and procedures that emergency responders at all levels of government will use to conduct response operations. The NIMS will enable responders at all levels to work together more effectively and efficiently to manage domestic incidents no matter what the cause, size or complexity, including catastrophic acts of terrorism and disasters.
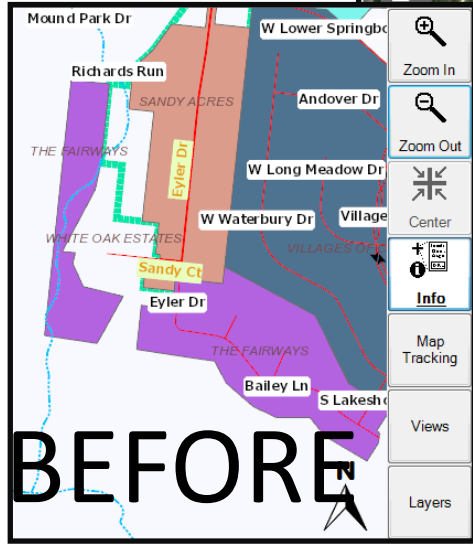
April Monthly Reports

CAD: https://warrencountytelecommunications.sharefile.com/d-s0ea47d234694442b

911: https://warrencountytelecommunications.sharefile.com/d-s490b3baba4b4f559

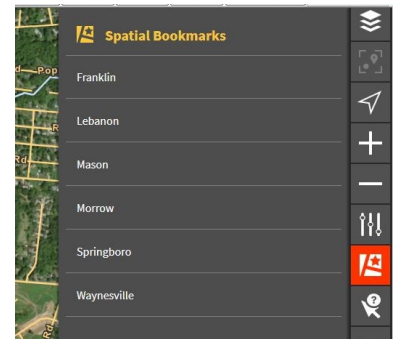Radio: https://warrencountytelecommunications.sharefile.com/d-s813f5c60fc24764a

#ProjectTriTech

Weekly CAD work sessions are happening between Telecom & Dispatch and weekly RMS work sessions are happening between Telecom & involved PIT members. Ask your agency's designee on the Project Implementation Team (PIT) for the latest news! The Mobile Map is already changing! For agencies that have been testing InformMobile, you'll soon notice the map buttons are new.
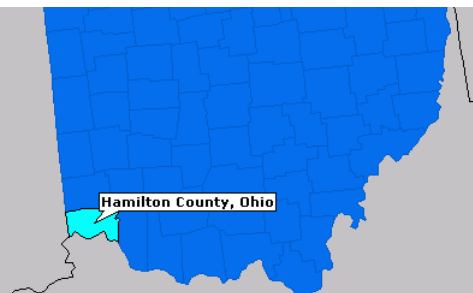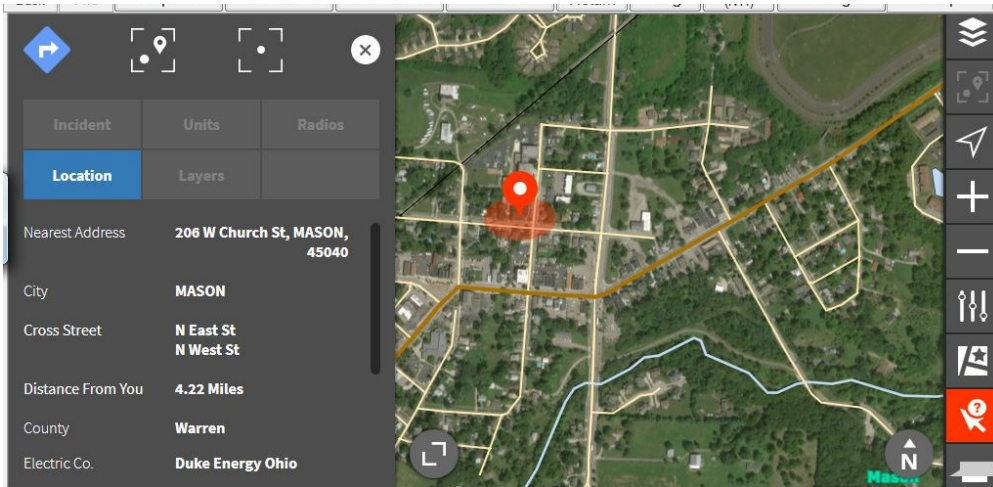
NOW

BEFORE

Quickly choose a default layer view or manually turn various layers like zip code, area code, Hydrants on or off.

Quickly zoom to a specific community

Activate this button then click anywhere on the map to pull location data, directions, etc.

Simplified zoom levels with plans to bring back some of the mileage increments from the previous map version

Hamilton County Happenings County 31 transitioned to Locution automated voice dispatch. There are no changes to the request process for mutual aid from Hamilton County. Units should monitor 31 Alert E or 31 Alert W to hear their dispatches by Locution. Initial unit Dispatch will no longer be broadcast on 31 FD East and 31 FD West. 31 FD East and 31 FD West will remain the primary talkgroup for unit-to-unit and unit-to-dispatch traffic. 31 FG 3 was repurposed to 31 Alert W. 31 FG13 was repurposed to 31 Alert E. Warren County units who have Hamilton County zones will get the latest template on your next programming touch.

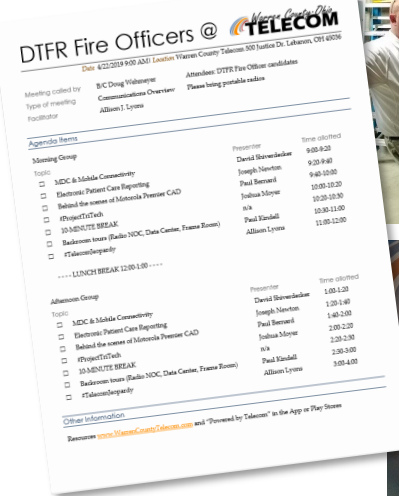**UPDATE: it's the Headset Hotbox!** Read our April issue for more details!

Did a Telecom Team Member go Above & Beyond? Tell us about it in a #TCKudos! Available from our website or 'Powered by Telecom' app!

Area code 326 will be instituted in our area in August 2019. In a resolution dated August 8, 2018, the Public Utilities Commission of Ohio (PUCO) stated that Ohio will soon have a new area code associated with phone lines. Specifically, due to the exhaustion of the "937" area code currently serving western and southwestern Ohio, a new "326" area code will be instituted in our county currently associated with the "937" area code. Permissive even-digit, ten-digit, and eleven-digit dialing will begin on August 10, 2019. Mandatory ten-digit and eleven-digit dialing will begin February 2020. Telecom will be updating our system to accept this new area code in order to ensure that all Ohio citizens are capable of getting the help they need in an emergency.

Telecom Helped Fire Officers Fulfill Communications Requirement It was a team effort to give Fire Officers from Deerfield Twp, Hamilton Twp, Salem-Morrow, Union Twp, and Harrison a well rounded exposure to Public Safety Telecommunications. Groups spent half a day with Emergency Services and half a day with Telecom to complete this requirement. Training included Mobile Data Computers & FAQs, ePCR, CAD, Mobile CAD, basement tour, and #TelecomJeopardy.

Thanks for attending Open House 2019 *(an incomplete list)* Springboro Police Chief Jeff Kruithoff, Turtlecreek Twp Fire Assistant Chief Mike Jameson and several crew members, Salem-Morrow Fire Chief Bill Harrison, Harlan Twp Fire Chief Andy Mitten, Clearcreek Twp Assistant Fire Chief Tim Simpson, Harlan Twp's NEW Fire Chief Dusty Vinup and company, Verizon and Mobilcomm, Hamilton Township Fire's photographer, Wayne Local School reps, Carlisle's City Manager, parents, siblings, and more!

Burton receives Telecom Excellence Award At the end of 2018, we asked for Telecom Excellence Award nominations. The ideal candidate was a Telecom employee who embodies our Creed and Core Values (Collaboration, Continuous Improvement, Innovation, People, Service, and Transparency.) While no customers took the opportunity to nominate a Telecom team member, two of our own endorsed a fellow team member. After a detailed review process, Radio Technician Burton was chosen as the 2018 Award Recipient and was honored with a plaque at our monthly team luncheon. His endorser, Glenn McKeehan got to present the award.

Meet Philip Bomer!

Before coming to Telecom, I worked at Innovative Labeling Solution, where I learned to operate digital printing presses. This helped me developed critical troubleshooting skills in order to keep my presses and my fellow team members' presses running. Key skills I plan to utilize here at Telecom include analytical thinking and patience. A fun fact about me is what I call "cooking", my friends called being a mad scientist.

Happy Anniversary

Dan Bunning since May 2018

Happy Birthday

Rhonda Bernard since September 2007

Team Member Spotlight

Joseph Newton
Applications Analyst (ePCR + FRMS) *3 years of service*

I Like *working directly with both Fire and Law agencies... you really build a big sense of respect and appreciation for all they do; the same can be said for all county departments. Knowing that we play such a big part in helping them all do their jobs gives you a real sense of accomplishment at the end of every day. It is great to know that when an issue arises, our teams and knowledge will more often than not have a solution. It is a great feeling knowing that indirectly our services offered are bettering our communities and the county itself.*

I Chose to Work for Telecom *after a very unpleasant contract buyout at my previous employer's data center. I wanted to venture into something new and challenging, something different than the very specific job duty I had within my data center career. The dynamic pace of Telecom was just that, working to maintain all of our infrastructure is challenging and guarantees to never have a boring day.*

My Job Duties
I help install, review and maintain users applications; both server and client sides. I support a variety of software and hardware better enabling our users to do their job function efficiently. I also am part of a rotation that maintains daily checks/procedures and also provide after-hours support 24/7 365 days a year. I am also the primary ECPR Administrator for our 11 EMS agencies and maintain both FRMS & EPCR environments.